

ਪੰਜਾਬ ਵਾਟਰ ਸਪਲਾਈ ਅਤੇ ਸੀਵਰੇਜ਼ ਬੋਰਡ  
ਪਲਾਟ ਨੰ: 1 ਬੀ, ਸੈਕਟਰ- 27 ਏ, ਚੰਡੀਗੜ੍ਹ।

ਵਿਖੇ

ਮੁੱਖ ਇੰਜੀਨੀਅਰ(ਪੂਰਵ),  
ਪੰਜਾਬ ਵ/ਸ ਅਤੇ ਸੀਵਰੇਜ਼ ਬੋਰਡ,  
ਪਟਿਆਲਾ।

ਨੰਬਰ-ਪਵਸਸਬ-2019/ਵ-3/ 11088

ਮਿਤੀ: 20/5/19

ਵਿਸਾ:- ਸ੍ਰੀ ਕੋਮਾਰ ਮੋਹਮੂਦ ਦਾ ਈ-ਮੇਲ ਬਾਬਤ ਪਾਣੀ ਦੀ ਖੁੜ(ਕਮੀ) ਸਬੰਧੀ।

ਹਵਾਲਾ:- ਇਸ ਦਫਤਰ ਦਾ ਈ-ਮੇਲ ਮਿਤੀ:08.05.2019, ਉਕਤ ਵਿਸੇ ਤੇ।

ਉਪਰੋਕਤ ਵਿਸੇ ਸਬੰਧੀ ਹਵਾਲੇ ਅਧੀਨ ਈ-ਮੇਲ ਦੇ ਸਬੰਧ ਵਿੱਚ ਆਪ ਜੀ ਨੂੰ ਲਿਖਿਆ ਜਾਂਦਾ ਹੈ ਕਿ ਵਿਸੇ ਅੰਕਿਤ ਈ-ਮੇਲ ਤੇ ਲੋੜੀਂਦੀ ਕਾਰਵਾਈ ਕਰਦੇ ਹੋਏ ਢੁਕਵਾਂ ਜਵਾਬ ਸਿੱਧੇ ਤੌਰ ਤੇ ਸਬੰਧਤ ਨੂੰ ਭੇਜਦੇ ਹੋਏ ਰਿਪੋਰਟ ਤੁਰੰਤ ਇਸ ਦਫਤਰ ਨੂੰ ਭੇਜੀ ਜਾਵੇ।

ਨੱਥੀ/ਉਕਤ ਅਨੁਸਾਰ

2/2  
ਕਾਰਜਕਾਰੀ ਇੰਜੀਨੀਅਰ(ਵ)  
20/5  
20/5

Subject: **Fwd: Fw: Complaint Letter for Shortage of Water Supply**  
To: Ashwani Kumar <ees.pwssb@punjab.gov.in>

Date: 04/30/19 09:28 AM  
From: "Vikas Dhawan" <complaint.pwssb@punjab.gov.in>

The complaint received via trailing e-mail. You are requested to satisfy the Complainant and revert back this e-mail.

----- Original Message -----

From: "**K.P.Goyal**" <eic.pwssb@punjab.gov.in>  
Date: Apr 26, 2019 10:35:52 AM  
Subject: Fwd: Fw: Complaint Letter for Shortage of Water Supply  
To: "R.P. Gupta" <dpd.pwssb@punjab.gov.in>, "EE, Divn., Sangrur" <ees.pwssb@punjab.gov.in>, Vikas Dhawan <complaint.pwssb@punjab.gov.in>

----- Original Message -----

From: **Additional Secretary Department of water Supply and Sanitation Punjab** <addlswss@outlook.com>  
Date: Apr 26, 2019 10:25:55 AM  
Subject: Fw: Complaint Letter for Shortage of Water Supply  
To: "eic.pwssb@punjab.gov.in" <eic.pwssb@punjab.gov.in>

sir please solve the complaint

Sent from Outlook

From: Mehmood Ahmed <ma25857@gmail.com>  
Sent: 25 April 2019 09:48 PM  
To: hoddwss@gmail.com  
Cc: secy.wss@punjab.gov.in; addlswss@outlook.com  
Subject: Re: Complaint Letter for Shortage of Water Supply

Reminder.....

Please find the Address given below....

Qamar Mehmood  
S/O Mehmood Ahmed  
#157, Mohalla Khatikan Mori Wala, Malerkotla, -148023  
District- Sangrur  
Punjab  
Mobile no.-9041811997,9463492962,9056707800

On Tue 23 Apr, 2019, 11:00 AM HOD DWSS, <hoddwss@gmail.com> wrote:

Please send yours complete address so we can solve yours issues.

On Sat, Apr 20, 2019 at 8:50 PM Mehmood Ahmed <ma25857@gmail.com> wrote:

Dear Sir,

It is to bring to your notice that we are been suffering the problem of acute water shortage for last 5 months. Water supply has been extremely poor on day to day basis making our lives miserable. Quite often, water supply is so scanty that it is not sufficient for day to day use such as cooking, washing etc. Sometimes water is supplied for only for half an hour. It is very poor service of water supply in our home.

I therefore, on behalf of ourself kindly look into the matter and take necessary steps to restore proper supply of water on regular basis.

I will be grateful if you will take immediate action to solve this matter soon.

With Thanks

215  
subdt. w  
215  
R.K. Punjab  
after - 15 days  
13/5  
28/5/19